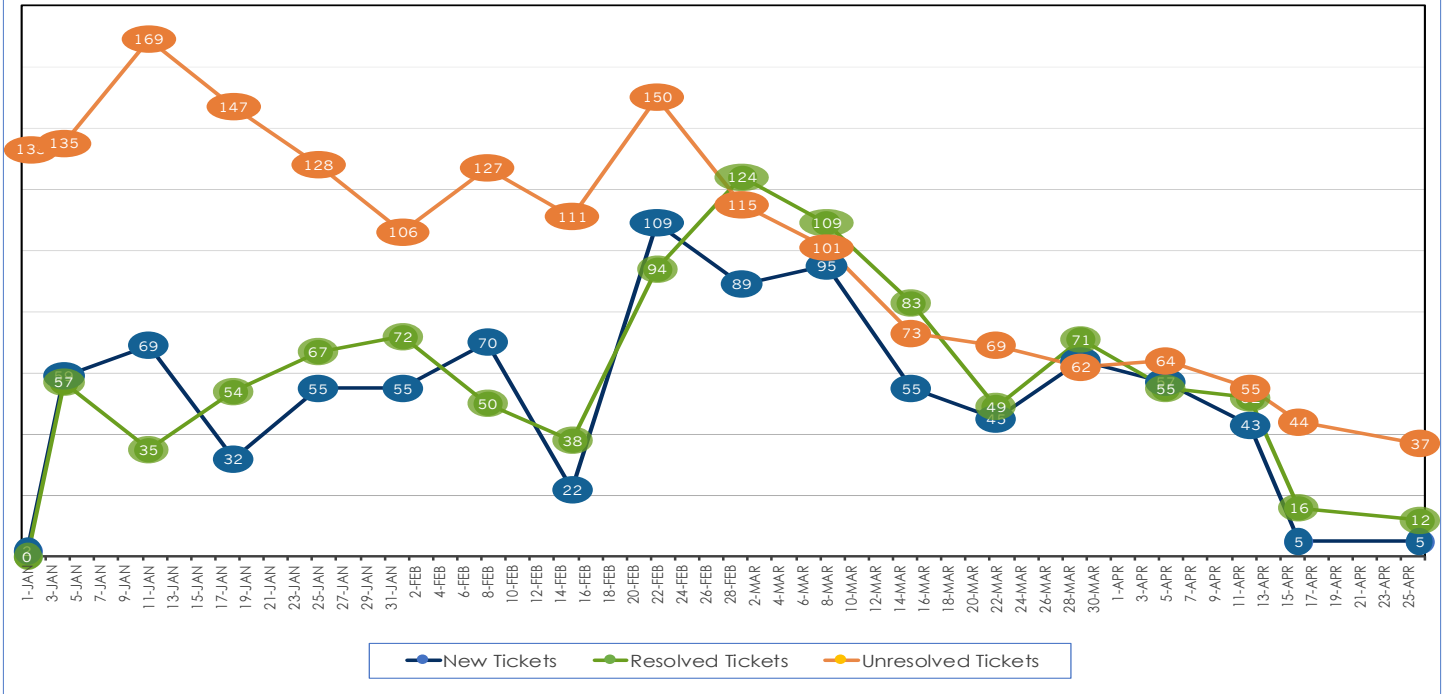
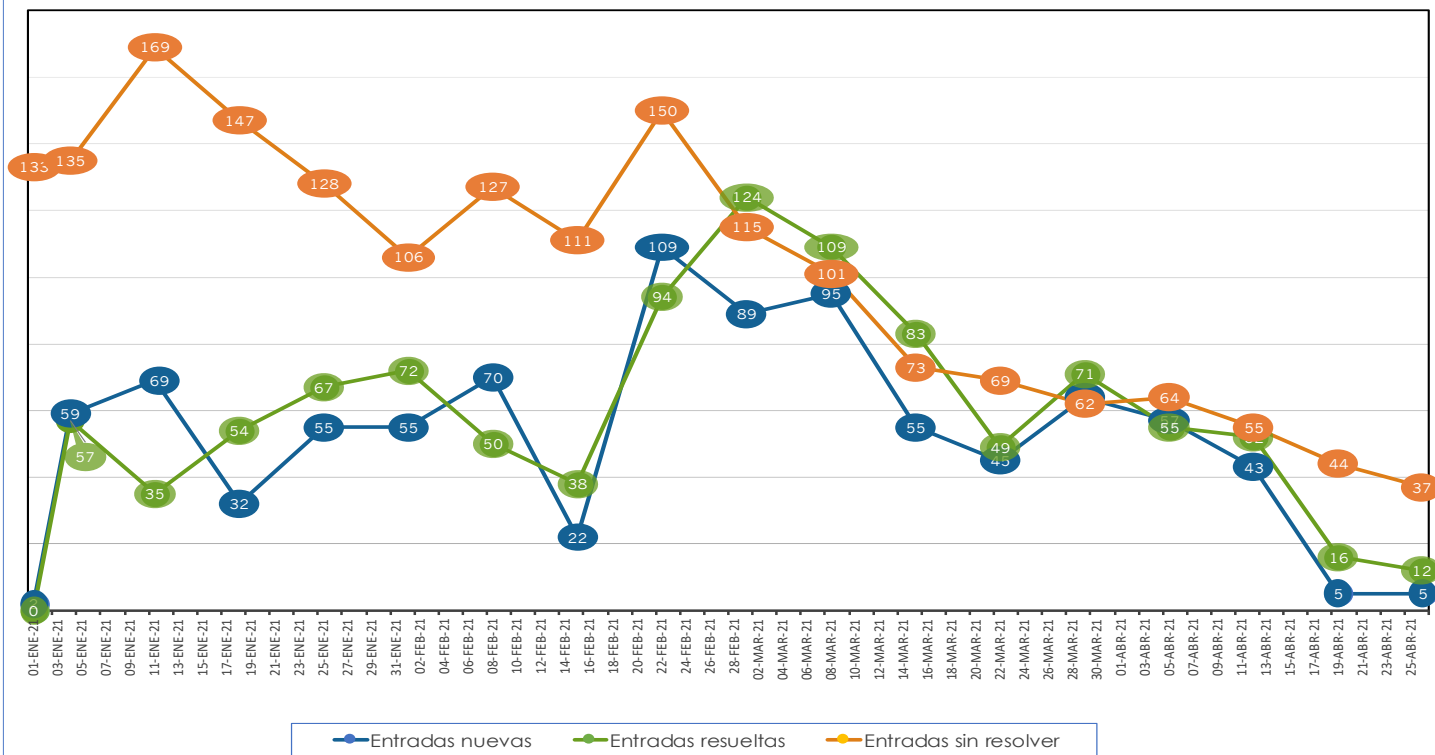


Easthampton Public Schools Technology Department Helpdesk Metrics January 1 - April 26



Week	New Tickets	Resolved Tickets	Unresolved Tickets
1-Jan	2	0	133
4-Jan	59	57	135
11-Jan	69	35	169
18-Jan	32	54	147
25-Jan	55	67	128
1-Feb	55	72	106
8-Feb	70	50	127
15-Feb	22	38	111
22-Feb	109	94	150
1-Mar	89	124	115
8-Mar	95	109	101
15-Mar	55	83	73
22-Mar	45	49	69
29-Mar	64	71	62
5-Apr	57	55	64
12-Apr	43	52	55
16-Apr	5	16	44
26-Apr	5	12	37

Escuelas Públicas de Easthampton
Métricas del servicio de asistencia tecnológica
 1 de enero - 26 de abril



Semana	Entradas nuevas	Entradas resueltas	Entradas sin resolver
01-ene-21	2	0	133
04-ene-21	59	57	135
11-ene-21	69	35	169
18-ene-21	32	54	147
25-ene-21	55	67	128
01-feb-21	55	72	106
08-feb-21	70	50	127
15-feb-21	22	38	111
22-feb-21	109	94	150
01-mar-21	89	124	115
08-mar-21	95	109	101
15-mar-21	55	83	73
22-mar-21	45	49	69
29-mar-21	64	71	62
05-abr-21	57	55	64
12-abr-21	43	52	55
19-abr-21	5	16	44
26-abr-21	5	12	37